# Smart Ontology Framework for Multi-Tenant Cloud Architecture

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#### Abstract

The exponential growth of data complexity in an era marked by the rapid expansion of the computer environment has led to an increase in the demand for scalable and effective systems. The crucial stage of data management, which acts as a vital conduit for accelerating the processing of enormous amounts of data, is at the centre of this paradigm. Scientific workflows must be coordinated in order to orchestrate the management of large datasets within this complex ecosystem. These workflows differ from generic workflows in that they involve a complex interplay of scheduling, algorithms, data flow, processes, operational protocols, and a focused attention on data-intensive systems. Software as a Service's (SaaS) distinctive feature of multi-tenancy is inextricably related to the growth of the industry. In this complex fabric, the investigation of scientific processes reveals a mutually beneficial relationship with the multi-tenant cloud orchestration environment, revealing a realm that goes beyond simple control and data propagation. It opens a fresh path for system development and makes service delivery's previously hidden facets visible. This study pioneers an exploration into a thorough framework for scientific operations within the context of multi-tenant cloud orchestration. Semantics-based workflows, which leverage semantics to help users manage the complexities of data orchestration, form the basis of this paradigm. In addition, policy-based processes provide another level of intricacy, giving users a flexible way to manoeuvre the complex environment of multi-tenancy, orchestration, and service identification. The study focuses on the fundamentals of orchestrating scientific workflows in a multi-tenant cloud environment, where the creative, scalable, and effective composition results from the harmonious integration of data and semantics under the guidance of rules.

Keywords: Scalable systems, Data Complexity, Multi-Tenancy, Cloud Orchestration, Software as a Service (SaaS).

#### 1. Introduction

Recent years have seen a rapid expansion of cloud computing, which has dramatically changed the landscape of computer environments. The idea of multi-tenant cloud architecture is one of the crucial ideas that emerged from this evolution.

This paradigm involves a shared infrastructure that makes it easier for various users or tenants to access and use resources, apps, and services via the cloud. In contrast, typical single-tenant solutions preserve exclusive hardware and software resources for each user or organisation. Given its potential to revolutionise resource allocation, scalability, and cost-effectiveness, multi-tenant cloud architecture is significant. Multi-tenancy emerges as a sophisticated solution as computing requirements continue to vary and organisations look for effective ways to exploit the power of the cloud. This

strategy optimises resource employment while minimising underutilization, emerging as a key concept for obtaining economies of scale in modern computing. This is done by allowing simultaneous resource utilisation by a number of tenants.

However, the benefits offered by multi-tenant cloud architecture come with significant difficulties. Managing complex data structures and interactions in a shared area where different tenants reside and communicate presents a challenging task. Given that each tenant has different needs, dependencies, and usage patterns, the data collected from various sources can quickly become a complicated mesh that requires skillful organisation, retrieval, and analysis. Ontologies, standardised, structured frameworks for describing knowledge and information, now play a crucial role. An organised framework for defining concepts, their

properties, and the links between them is provided by ontologies. Ontologies serves as a compass in the setting of multi-tenant cloud systems, guiding users through the complex web of data, services, and interactions. The need for ontologies becomes clear when we struggle with the complexities of maintaining many data sources, guaranteeing data interoperability, and encouraging beneficial collaboration among tenants inside the multi-tenant cloud architecture. These components promote a common understanding of the data and its semantic foundations, effective enabling data integration, sharing, interpretation. In the multi-tenant cloud ecosystem, they open doors for better resource management, improved service delivery, and shrewd decision-making.

In the context of a hypothetical multi-tenant cloud architecture, this exposition goes deeply into the complex world of ontology construction and establishment. We investigate the role that ontologies can play in taming complex data and connections, facilitating seamless interactions between tenants, and accelerating efficient resource use. Our goal is to demonstrate the synergistic potential that ontologies and multi-tenant cloud architecture hold by a thorough analysis, practical examples, and perceptive viewpoints. By doing this, we hope to clear the way for a cloud computing environment that is more organised, collaborative, and intelligent. The cloud environment consists of many service levels that work together to provide a variety of public, private, and hybrid cloud tenancy situations (as shown in Figure 1). These layers range from infrastructure and platform to software and business processes.

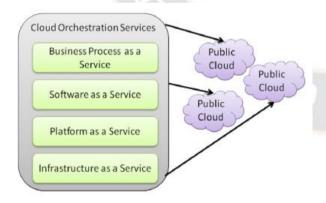


Figure 1. Orchestration Services between Clouds

# 1.1 Seamless Cloud Federation and Orchestration: A Unified Approach

The fusion of various cloud models, including public, private, and hybrid clouds, has become urgently necessary in the

constantly changing world of cloud computing. The challenge of successfully integrating and utilising various diverse cloud environments calls for a complete solution, and orchestration emerges as a key enabler in this context. The complex task of coordinating and organising a wide range of applications and services across a variety of cloud environments is made easier by orchestration services, which act as the central organising element. This orchestration paradigm has the potential to revolutionise how cloud infrastructure is managed by reducing the complex procedures involved in resource pool optimisation, data set administration, and policy enforcement. Cloud infrastructure orchestration, at its core, provides a strong foundation that not only enables the federation of various cloud models but also enables smooth and automated coordination. The complexity of multi-cloud environments is reduced by orchestration by providing a centralised command centre, assuring effective resource management, uniform policy implementation, and effective data governance.

Additionally, orchestration is essential for streamlining data set administration, ensuring consistent application of policies, and optimising resource pool allocation. The importance of orchestration in assuring efficient resource allocation, unified policy enforcement, and streamlined data governance becomes more and more obvious as the complexity of cloud environments continues to grow. In essence, orchestration acts as the connecting thread that holds the complex web of cloud federation together, ushering in a new era of efficient connectivity and interconnection across the wide range of cloud environments. Cloud infrastructure is poised to achieve previously unheard of levels of simplification, efficiency, and unity through its automated orchestration services, paving the way for a unified cloud ecosystem that transcends traditional boundaries and fully utilises the capabilities of multi-cloud orchestration.

## 2. Multi-Tenant Architecture: Facilitating Hosting for Multiple Customers at Once

Multi-Tenant Architecture (MTA), a ground-breaking strategy that provides a single application instance capable of concurrently fulfilling the demands of several customers or tenants, has completely changed the landscape of modern software distribution. With the help of this cutting-edge design, clients may successfully host many tenants on a single server, which optimises resource usage and simplifies management. The idea of virtual partitions, which effectively divide different tenants and give each one an allocated place for data storage, configuration settings, and customised alterations, is at the core of multi-tenant architecture. Notably, even within the constraints of a dedicated server environment,

this system makes sure that individual tenants maintain control over their setups and settings.

The Multi-Instance Architecture, in contrast, chooses a different strategy, running different application instances for each client. A Multi-Tenant Application (MTA)'s dynamic and polymorphic character emphasises its versatility by skillfully meeting the special needs of many tenants and their user bases. The capacity of MTA to provide tenant-specific settings across several layers, including user interfaces, business rules, business processes, and data models, is a fundamental differentiator. This unique capability eliminates the need for substantial code modifications, easily converting software customization into a matter of software configuration. This change highlights the growing significance of "metadata-driven everything," which encapsulates the dominant paradigm in contemporary software development.

The path of multi-tenant architecture is not without its difficulties, though. The subtleties are clarified by Gianpaolo's analytical viewpoint, which claims that MTA was purposefully designed to enable tenant-specific alterations at several levels, including user interfaces, business rules, business processes, and data models. By eliminating the requirement for code restructuring with the clever strategy of using a shared code base, software customisation is effectively converted into an expedited setup procedure. This paradigm change emphasises the critical need of "metadatadriven everything." Consolidating persistent data from several tenants inside a common data infrastructure is a substantial additional challenge. The multi-tenant application also struggles with the challenging issue of catering to multiple renters on the same code base while simultaneously giving the appearance of an exclusive devotion to a single tenant.

Multi-tenant architecture's fundamental concept is based on reliance on cloud service providers, supported by a strong separation of virtual machines and client data. The central design premise functions under the idea that physical access to virtual machines is constrained, strengthening the overall security architecture. As a powerful method for serving several clients at once, multi-tenant architecture emerges as a symbol of innovation. It achieves a seamless user experience, effective resource use, and tenant-specific modifications through its sophisticated segmentation and dynamic nature, embodying a triumph of architectural prowess.

#### 2.1 Benefits of Multi-Tenant Architecture for Users

Multi-Tenant Architecture (MTA) offers a variety of benefits to end users, the most notable of which is the marked reduction in maintenance requirements on the user's end. These inherent advantages form the cornerstone of this user-centric strategy, resulting in an improved experience for all parties concerned. The idea of shared infrastructure is a core component of this approachable design and a cornerstone that generates significant economies of scale and skillfully distributes the system's load. By using this crucial common infrastructure, MTA promotes a setting where operational efficiency achieves its pinnacle and resources are utilised to their utmost extent.

The appeal of MTA is particularly found in its capacity to democratise access to cutting-edge applications. The MTA's design enables the democratisation of enterprise-grade apps by allocating the frequently onerous costs related to infrastructure and application development. Today, even the smallest organisations may use and profit from what are legitimately referred to as "enterprise-grade" technologies, completely erasing the conventional distinctions between companies of different sizes. In this way, MTA promotes inclusivity by democratising technology and providing access to a wide range of businesses. Multi-Tenant Architecture is of utmost importance since it acts as a constant sentinel of security and dependability. The architecture naturally offers strong protections for application data as part of its design.

Each entity's data is protected from outside attacks thanks to the careful separation of tenant-specific data in a common environment. This unbreakable design strengthens the ecosystem and emphasises the importance of data security and integrity, which increases confidence in the architecture. MTA is a prime example of user-centricity because it provides a seamless user experience while requiring nothing in the way of upkeep. Its many benefits include a strong security architecture that protects priceless data from threats, the wise use of resources through shared infrastructure, and the democratisation of premium apps for businesses of all sizes. Multi-Tenant Architecture is, in essence, a shining example of user-centric innovation, fostering a setting where technology supports efficiency, inclusivity, and security in equal measure.

### 2.2 Multi-Tenant Design Criteria: Enabling Robust and Extensible Multi-Tenant SaaS

A complex set of design principles emerges as a compass leading the way in the effort to build a strong and flexible multi-tenant software as a service (SaaS) platform. By giving the architectural robustness, scalability, extensibility, and constant availability, these fundamental principles work in concert to enhance it and guarantee ongoing business operations. These guiding principles are essential for both

improving the architecture's capabilities and meeting the changing needs of various tenant business models. The idea of extensibility is key to this strategy, made possible by fundamental components that are designed to evolve and adapt to tenants' changing needs with ease. This adaptive architecture serves as a platform for continued development and innovation, making it simple to incorporate new features, capabilities, and technologies.

The consistent guarantee of everlasting data availability is also the cornerstone of this multi-tenant paradigm. A mix of real-time data replication and thorough backup techniques support this crucial aspect. The architecture provides protection from data loss, system failures, or disturbances by ensuring that data is replicated in real-time across secure locations and that thorough backups are routinely kept. The architecture's overall robustness and reliability are greatly enhanced by this unwavering dedication to data availability.

In essence, a set of design criteria that together enhance its capabilities direct the construction of a multi-tenant SaaS framework. Together, these guidelines support the architecture's resilience, scalability, extensibility, and continuous availability while allowing for flexibility in response to the shifting environment of tenant business models. By following these principles, the framework is prepared to face the difficulties of contemporary computing and to provide a solid foundation for companies to grow and innovate.

### 2.3 Key Requirements for Building Robust Multi-Tenant SaaS:

- 1. Data Access Protection: A bedrock principle is the safeguarding of data access. This entails stringent measures to ensure that tenant-specific data remains isolated and impervious to unauthorized access. Robust authentication and authorization mechanisms are pivotal in upholding this critical tenet.
- **2. Scalability and Costs:** The architecture's scalability is of paramount importance, allowing the system to gracefully handle increased tenant load and data volume. Scalability must be balanced with cost-effectiveness, ensuring that as the system expands, operational costs remain optimized.
- **3.** Customization and Extensibility: Multi-Tenant SaaS should empower tenants to tailor the platform to their unique requirements. This calls for a flexible architecture that supports seamless customization and extensibility, enabling tenants to mold the software to align with their specific business needs.

**4. High Availability or Business Continuity**: Uninterrupted service delivery is a linchpin of multi-Tenant SaaS. High availability mechanisms, coupled with comprehensive business continuity strategies, are essential to ensure that tenant operations continue unhindered even in the face of disruptions.

### 2.4 Key Components for Extensibility

- 1. Customized Predefined Fields: The architecture should facilitate the addition of customized predefined fields that tenants can utilize to capture specific data points relevant to their business operations.
- **2. Customized Predefined Tables:** Tenants often require distinct data structures. The framework should allow the creation of customized predefined tables to accommodate diverse data models.
- **3. Dynamic Fields:** An extensible design should enable the creation of dynamic fields on the fly, providing tenants with the flexibility to adapt and expand their data structures as needed.

#### 2.5 Data Availability Imperative

- 1. Real-Time Replication: The availability of data in real time is paramount. Real-time replication mechanisms ensure that tenant data remains synchronized across multiple instances, providing instant access to the latest information.
- 2. Incremental Backup/Restore through WAN: To bolster data recovery, incremental backup and restore mechanisms over wide area networks (WAN) are crucial. This facilitates efficient data retrieval and system restoration in case of unforeseen events.
- **3. Fail-Over and Dynamic Election:** The architecture should include fail-over mechanisms that seamlessly transition operations to backup instances in the event of system failures. Dynamic election processes ensure that the transition is smooth and transparent.
- **4. Partial Data and Configuration Recovery:** The ability to recover partial data and configurations is indispensable. This feature ensures that in the face of setbacks, swift and targeted recovery can be executed, minimizing downtime and data loss.

In essence, the multi-tenant design criteria delineated above serve as a blueprint for crafting a robust, extensible, and highly available Multi-Tenant SaaS ecosystem. These principles collectively pave the way for a multi-faceted architecture that not only addresses the unique needs of diverse tenants but also guarantees uninterrupted service and data integrity, even in the face of challenges.

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#### 3. Research Methodology

The thorough design of the Workflow Management System, painstakingly adapted for a Multi-Tenant Cloud Orchestration Environment, is shown in Figure 2. The revolutionary idea at the centre of this ground-breaking article is around the tactical application of metadata-driven approaches. The semantic-based workflow for multi-tenant clouds and the policy-based workflow for multi-tenant clouds are two different yet equally important techniques that we explore within this field. Through the clever application of meta-models and with the expert direction of a policy interpreter engine, the orchestration of policies is cleverly made easier.

The core of this orchestration is the rigorous establishment of these regulations, designed meticulously to correspond with the complex requirements of the cloud ecosystem. These carefully constructed policies are housed in XML files that are covertly tucked away in the policy repositories. These policies come to life and harmonise into a symphony of execution as the scheduling engine orchestrates its activities during runtime. A significant role is also taken on by the semantic engine, which produces semantic data that is safe in

the semantic repository. This framework stands out for its excellent versatility, which allows it to accommodate a wide range of workflow applications with ease. This flexible setting turns into a fruitful field for contributions from a wide range of tenants, who all flourish within the broad context of the cloud milieu.

The implementation skilfully makes use of a tri-tiered metadata structure, ensuring peaceful cohabitation between tenants. Tenant-specific metadata, common metadata, and data are all scrupulously stored in separate metadata repositories as part of this trinity. These archives act as communal havens, successfully separating and classifying material in a way that increases isolation and protection. It is crucial to emphasise the challenges associated with preserving data isolation while yet offering strong security measures. Numerous cloud-based deployment possibilities for scientific procedures are realised within the flexible boundaries of this platform. These paths intimately intertwine with well-known cloud architecture platforms like Amazon EC2, Eucalyptus, Nimbus, and OpenNebula, each of which makes a beneficial contribution to the smooth orchestration of scientific activities.

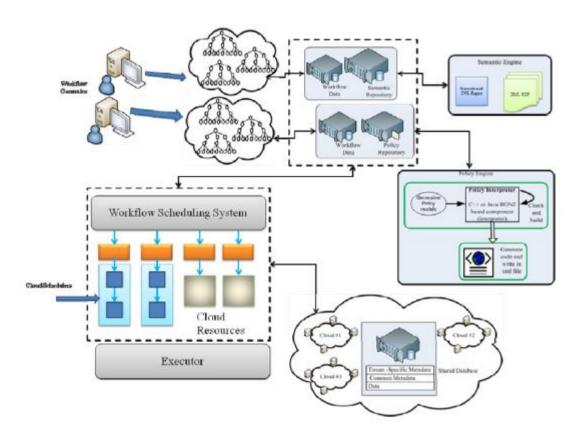


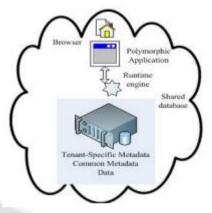
Figure 2. A Framework for Scientific Workflow Management System for Multi-tenant Cloud Orchestration Environment

#### 3.1 A. Metadata-driven Architecture

By allowing several customers or tenants to use a single software instance distributed across a network of servers, multi-tenancy brings a surprising potential. This strategy makes use of effective load balancing to maximise resource utilisation, thereby lowering operational complexity and related costs. Metadata services and the controller of the workflow management system stand out as two important components of multi-tenant cloud systems. The retrieval of various service-related metadata is made possible by metadata services, which are crucial in this regard. This comprehensive dataset includes essential components like invoicing data, SLA (Service Level Agreement) parameters, service periods, and thorough reporting standards. Through the user interface, users can easily access this wealth of data, choose their desired parameter values, and start workflow execution.

The workflow management system controller, which is in charge of receiving user-initiated interactions, develops as a crucial component at the same time. Based on these ondemand requirements, this controller acts as the conductor, instructing the core system to carry out specified activities. The process of orchestrating tasks onto available resources is governed by the painstakingly defined steps necessary for carrying out distinct processes. These comprehensive instructions can be found in database tables that the metadata service can access. A wide range of functions, including data accessors, scheduling services, policy enforcement, resource allocation, as well as authentication and authorisation systems, have a place in the entire suite of service components.

It is crucial to emphasise how crucial metadata is to this ecosystem. The workflow system or the relevant users or tenants frequently produce the metadata, which is the foundation of the complete framework. The orchestration and execution of workflows are significantly influenced by this metadata and semantic annotations, which improves the multi-tenant cloud system's seamless functioning. Innovating resource optimisation methods, such as shared software instances and effective load balancing, are made possible by multi-tenancy. This cutting-edge architecture combines metadata services with a workflow management system controller, which together enable users to be more in control of task orchestration across a variety of dynamic resources within the multi-tenant cloud system.



**Figure 3.** Metadata-driven application has clear separation between runtime engine, data, common application metadata, and tenant-specific metadata

The concept presented in [13] introduces a cutting-edge architecture built for multi-tenant cloud systems and powered by meta-data. Metadata serves as the basis by supplying important context on content, structure, and pertinent data attributes. The foundation for assembling material into an organised framework is laid out by this extensive informational resource. Figure 3 illustrates how the architecture clearly distinguishes between various components. This division includes metadata related to the runtime engine, data repositories, common application metadata, and tenant-specific metadata.

## 3.2 Semantic-based Workflow for Multi-tenant Clouds

Although there are many different semantic-based workflows, they do not quite match our unique cloud computing goals. An architectural representation of a semantic-based process painstakingly created for multitenant clouds is shown in Figure 4. The workflow engine, a dynamic entity in charge of coordinating the management of all system elements, including both process instances and their accompanying definitions, is the foundation of this design. Tenants that create custom extensions carefully preserve these priceless additions within a specified metadata repository. Semantic constructs can access a pool of resources with semantic comprehension and description by utilising the Semantic Web Ontology Language (OWL). This clever strategy makes it possible to deploy these resources without any restrictions, regardless of where they came from. The serialisation of provenance metadata using the Resource Description Framework (RDF) is a remarkable aspect of this setup.

Additionally, the metadata repository is thoroughly curated to enable effective information administration and organisation.

It is extensively imbued with the OWL ontology's properties. By carefully storing and organising metadata, this repository acts as a thorough catalogue. Ontology rules are also supported by the repository, significantly boosting the capacity to perform complex semantic analysis. This architectural representation essentially emphasises a deliberate alignment of semantic-based workflows with the unique requirements of multi-tenant cloud infrastructures. The workflow engine acts as the centre of the system, coordinating the harmonic interaction of its numerous components. Resources gain semantic depth and enable unlimited use thanks to the Semantic Web Ontology Language and RDF serialisation. The OWL ontology-based information repository is a monument to rigorous organisation and a catalyst for cutting-edge semantic analysis. Thus, the complexity of semantic-based workflows and the dynamic requirements of cloud computing are easily merged in this multi-tenant cloud environment.

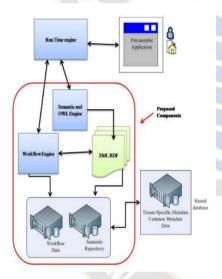


Figure 4. Metadata-driven application has clear separation between runtime engine, semantic-based workflow component, data, common application metadata, and tenant-specific metadata

#### 4. Result and Discussion

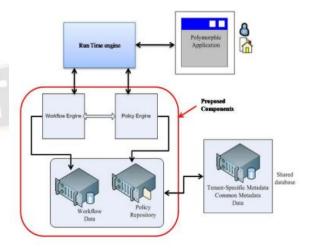
#### 4.1 Policy-based Workflow for Multi-tenant Clouds:

Throughout the design phase, policies display amazing flexibility while including complex rules regulating resource allocation and security control. The architectural foundation for policy-based workflows designed for multi-tenant cloud systems is shown in Figure 5. A central policy repository, dynamic policy transformations, mechanisms for retrieving policies, an autonomous policy engine, and policy-based decision-making protocols are among the crucial elements of this complex framework. Tools that enable the formulation of

meta-models and their instantiation as concrete models within the system, such as the Generic Modelling Environment (GME) or the Eclipse Modelling Framework (EMF), make it easier to build a solid basis for meta-models.

In this architecture, the effectiveness of the synergistic interaction between a central policy repository and an independent policy engine is crucial. This coordinated effort guarantees that business principles are consistent throughout the entire organisation, encompassing all tenants. These allencompassing policies include, but are not limited to, service discovery and invocation, authorization, authentication, Service Level Agreement (SLA) enforcement, CPU allocation for virtualization, dynamic resource allocation for process management, configuration and reconfiguration, as well as. The latter aspect entails changing the workflow structure by including, deleting, merging, or separating jobs while following related reconfiguration policies.

Throughout the design phase, policies emerge as adaptable enablers, embodying complex rules that manage resource allocation and security control. The ecosystem enabling policy-based workflows designed for multi-tenant cloud systems is explained by the architectural representation in Figure 5 of that ecosystem. A centralised policy repository and an independent policy engine are at the heart of this design, working in unison to preserve policies and guarantee the consistency of business rules throughout the organisational landscape. These all-encompassing policies exert control over a variety of elements, from resource allocation to service discovery, ultimately facilitating the smooth running of multi-tenant cloud systems.



**Figure 5.** Metadata-driven applications exhibit a distinct division encompassing a runtime engine, policy-driven workflow component, data repositories, general application metadata, and tenant-specific metadata.

#### 5 Conclusion

In this research project, we propose a novel method to address the challenges of scientific workflow systems in the dynamic environment of multi-tenant cloud platforms. To enable the seamless execution of scientific workflows within our framework, we study two possible methodologies: semantic-based workflows and policy-based workflows. The advancement of policy-based and semantic workflow techniques is a part of our work's ongoing evolution. This demands a rigorous review of the workflow system and a thorough overhaul. Through the use of cutting-edge scientific workflow tools, our operations also encompass the simulation and application of these processes in the actual world.

To efficiently develop scientific processes, we advise adopting a widely used standard language, such as BPEL (Business Process Execution Language). This decision was made in light of BPEL's capacity to efficiently encapsulate and expose the whole spectrum of workflow services and Notably, BPEL's standardised capabilities. design, widespread adoption, and reliance on XML as a metadata language make it useful as a fundamental component of our proposed system. During the research's evaluation phase, the system will be painstakingly evaluated under various execution timings and workloads, all within the secure boundaries of a multi-tenant cloud test bed. Our main area of interest is in-depth performance evaluation, particularly when it comes to self-service service delivery, which is made feasible by the innovative workflow architecture we offer.

Additionally, our proposed system's usefulness and dependability are not restricted to a single instance. It is similarly ready for rigorous testing in a variety of circumstances, including large-scale situations. As an illustration, consider the anticipated examination of our design within the generous confines of the Open Cirrus research cloud hub. The foundation for a cutting-edge paradigm in the area of multi-tenant cloud architectures enabling scientific workflow systems is laid by this study. Thanks to our multimodal approach, which encompasses both semantic and policy-based workflows, our framework is positioned as a catalyst for enhancing productivity, cooperation, and resource allocation inside complicated cloud systems.

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#### **Conflict of Interest Statement**

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